

Write it on your heart
that every day is the
best day in the year.
~ Ralph Waldo Emerson



Clipper:

Andis AGC & Ultra Edge

Symptoms:

- Clipper suddenly quits
- Smells burnt
- Gets really hot
- Switch is bad

If you have not been in the following situation before, count yourself blessed and pay attention to the following! In your repairs you will, at some point, come across an Andis AGC that has a bad switch. Don't be too quick to install a new switch!

"Andis must have defective switches because they all go up in smoke when I install them."
~the frustrated repairman

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training purposes and they will be yours to keep.

This year's Refresher Course is scheduled for Saturday, March 14th from 8:30 – 4:30 and Sunday, March 15th 8:30 – 12:00. Lunch and Evening Dinner will be provided on Saturday the 14th. Cost of the two day refresher course is just \$150. Seating will be limited so register early! To register and to get more information please Call Sharp Edges @ 217-422-0911 or e-mail us at sharpedges09@yahoo.com.

Note: See Sharp Edges ad on the top of Page 5.

THE VALUE OF TRAINING

By Joshua Freund

My very first "sharpening" experience was taking a Dremel to my wife's cuticle nipper. I was so convinced that I could sharpen it for her. I thought, how difficult can it be to sharpen some-

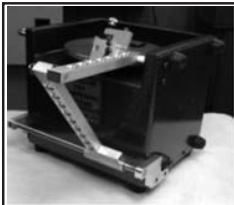
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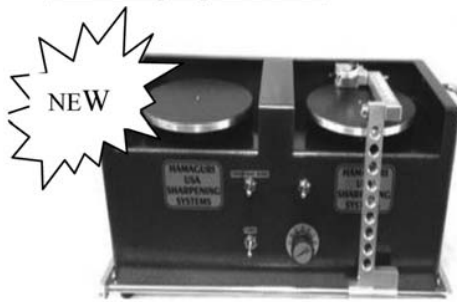


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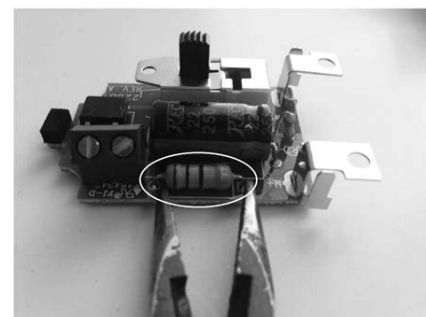


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Twenty years from now you will be more disappointed by the things that you didn't do than by the ones you did do. So throw off the bowlines. Sail away from the safe harbor. Catch the trade winds in your sails. Explore. Dream. Discover.
~ Mark Twain

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Usually when the switch goes bad, it is in the resister (see picture). Many times this resister burning up is not because of a faulty switch, but rather it is a side effect of a greater issue. If you just slap in a new switch, it will often go up in a puff of smoke. What we need to know is what the real problem is.



Here is a trick to help you identify the problem: Take a pair of insulated pliers and bridge across the resister to "jump start the motor." Please be careful not to touch anything but the insulated handles to avoid shock. Once you have the clipper running, listen to the motor. If it is running nice and smoothly, most likely you just have a bad switch. If it is running really roughly, you either have a bad armature or a foreign substance (such as oil) on the armature. In this case, you must test the armature and

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thing! Well, I sure got schooled that day! I completely destroyed the edges of the cuticle nipper to the point where the cutting edges of the nipper couldn't even touch each other. I was so embarrassed by how they turned out, I threw them away before my wife could even see them. After that incident, I realized that I needed to do my research and take sharpening seriously. In my research, I found out that sharpening is a true art and a science. I realized that I needed specialized training and equipment to service these types of tools properly. And, that is exactly what I did! This is where my journey began over 10 years ago in the sharpening industry. Since then, I have become a life-long student of the sharpening world.

Throughout my years in the sharpening industry, I have had the
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May all your troubles
last as long as your
New Year's resolutions.
~ Joey Adams

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on Page 5

clean it before installing your new
switch. Also, if you discover clip-
pers with oil inside them, a thor-
ough cleaning can prevent such
switch fails. Hopefully this can keep
your switches in clippers and out
of the trash! ~Ronnie

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See The Edge Pro ad on Page 3

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privilege of being trained in over 9 states in the U.S., learning
from various top industry leaders. In addition to those trainings,
I have learned from many sharpening DVDs, studying and ap-
plying those techniques. As you can see I truly value training!
Having been taught in various environments, I have an all en-
compassing understanding of the different types of training mo-
dalities. However, I found the one on one, and group training
environments the most beneficial for my advancement. In one
on one environments, I felt more comfortable, got personalized
attention without feeling intimidated, there were less distrac-
tions, and more time to work on my specific weaknesses, and a
more in-depth foundation of the principles. In group training, I
found it to be a stimulating environment, there were more ques-
tions being asked giving different perspectives that I would not
have thought about, and opportunities to network, and create
friendships.

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N.B.T.S.G.

National Beauty Tools Sharpeners Guild

www.sharpenerguild.org

Attending this event can provide you the opportunity to work with many leaders in the industry and Master Sharpeners in their fields of expertise. Test your sharpening skills on shears, thinners, and clipper blades. Receive hands on training prior to certification testing by sharpening professionals. Certification can be a fantastic tool when used anywhere you sharpen.

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**We Will Be Announcing
Dates and Location of
Next Years Show Soon!**



We spend January 1 walking through our lives, room by room, drawing up a list of work to be done, cracks to be patched. Maybe this year, to balance the list, we ought to walk through the rooms of our lives... not looking for flaws, but for potential.

~ Ellen Goodman

Andis wants to have a faster visual on product issues. If a common failure is found in the factory service center the engineers can get the information along with the failed components more quickly than trying to gather the information from the service stations. Their goal is to help improve the products and have better communication with the customer. Andis has had a long history of creating reliable, long lasting products. If a customer is having trouble figuring out how to handle a warranty situation on an Andis tool they can call Andis customer service 1-800-558-9441 or if you as their repairman/ sharpener have questions we can still try to help .

The Edge Pro can be reached at service@theedgepro.com or 1-866-963-1990

This change won't effect all of you but for those concerned about the turn around time at the factory there normal turn time is approx. 3 working days plus shipping time. If your customer can not wait for their tool to ship off and wait for it to return then offer to repair the tool and charge for it. Many times

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In my view, it's because of these various methods of education that I have become an accomplished warranty sharpener, educator, and authorized Wolff trainer. It is my hope that in sharing my experiences It will help to navigate and stimulate your journey in this exciting industry. Whether you are a seasoned sharpener or a novice, we all still have something more that we can learn from this industry.

Joshua Freund
Owner of Kut Above Perfection
Warranty Sharpener for Fromm International
Authorized Wolff Trainer
Educator
Winner of the IBSA 2014 Sharpener's competition
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Note: See Joshua's ad below

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